



Somerset Berkley Regional High School



Computer Care, Maintenance and Support Agreement

The Somerset Berkley Regional School District (SBRSD) has initiated a program to provide each student with a Chromebook while the student is actively enrolled in Somerset Berkley Regional High School (SBRHS).

This agreement relates to the computer issued to the student while enrolled at SBRHS. By accepting possession of the computer, software, and related peripherals such as cables and chargers, we hereby agree to the following terms and conditions. We understand that by signing this agreement, we agree to participate in the SBRSD Chromebook Loaner Program.

As a student, I agree to:

1. Use the Chromebook as a tool for learning.
2. Bring a fully-charged Chromebook to school each day.
3. Follow the direction of teachers for when and if Chromebooks should be open and used in class.
4. Utilize device for academic work only.
5. Abide by all provisions of the SBRSD Acceptable Use Policy/Internet Safety Policy (AUP/ISP).
6. Use streaming media (including YouTube, Netflix, Hulu, Vimeo, Pandora, Spotify) at school only when authorized by a teacher to do so.
7. Get permission from all people involved before making audio or video recordings.
8. Make my own backups of the data on the Chromebook on external storage devices or network-based backup services.
9. Only download large files and software updates while at home.
10. Keep my Chromebook with me or in a secure location at all times.
11. Keep the Chromebook in an appropriate protective case at all times.
12. Close my Chromebook and carry it in a protective sleeve or backpack when moving. I understand that walking with an open Chromebook is more likely to cause damage and loss of data.
13. Not mark the Chromebook in any way with markers, stickers, etc.
14. Not insert foreign objects (paperclips, pens, etc.) into the ports (openings) of the Chromebook.
15. Not eat or drink near the Chromebook, or use it with food or drink nearby as it may cause damages.
16. Not leave the Chromebook in a car or any other location in conditions of extreme heat or cold, which can damage the Chromebook.
17. Not use water or other cleaning solutions on the Chromebook. I will wipe the surfaces lightly with a clean soft cloth. I will avoid touching the screen.
18. Not loan your Chromebook to someone else.
19. Not damage, degrade the performance, or abuse my Chromebook or anyone else's Chromebook in any way.
20. Not try to repair it myself. I will bring Chromebook problems to the SBRHS IT Department.

As a parent or guardian, I agree that:

1. I am responsible for supervising my student's Internet and computer use at home.
2. I understand that school filtering services is active 24 hours per day, 7 days per week for the entire calendar year inside and outside of the school building and that monitoring software on the Chromebook will continue to monitor and record Internet history.
3. I am responsible for allowing my student to locate access to Internet service.
4. I will ensure my student will abide by the terms of this agreement and the SBRHS Acceptable Use Policy/Internet Safety Policy.

Together, as student and parent/guardian, we agree that we:

1. Have read, understand and agreed to adhere to the SBRHS Acceptable Use Policy/Internet Safety Policy and the above SBRHS Chromebook Care, Maintenance and Support Agreement.
2. Understand that only the student has the right to use the Computer System while enrolled at SBRHS.
3. Understand that the student must comply with the software license agreements for the software installed on the computer.
4. Agree to return the Computer System, including all peripherals, to SBRHS in the same condition as when we took possession, excepting reasonable wear and tear, by the deadline established by the school. This means that the Chromebook and charger must be fully operational with no cracks, dents or breakage of the case. They must be free of markings other than those made by Somerset Berkley Regional School District. We understand that SBRSD may charge a late fee equivalent to the cost of the remaining lease value of the Computer System and/or seek any other appropriate remedy.
5. Will not sublease, sell, or otherwise grant any individual or business any right or security interest to the Computer System, or otherwise encumber Somerset Berkley Regional School District's lease or ownership of the equipment.

Chromebook Insurance Fee - \$30

We have selected the Worth Ave. Group (WAG) as an Insurance provider for the school-leased student Chromebooks. Insurance with Worth Ave Group will protect the device against accidental damage, theft, fire, flood, natural disasters, power surge and vandalism. This insurance policy will cover full replacement cost coverage and will protect the item worldwide (on and off school grounds). The coverage is also transferrable to the replacement unit.

Worth Ave Group is affiliated with National Student Services, Inc. Since 1971, WAG has been the leader in providing personal property insurance designed specifically for students, faculty and staff of colleges and universities. Their expertise has expanded to include k-12 education, businesses and individuals. Headquartered in Stillwater, Oklahoma, they are licensed in all states including Alaska and Hawaii. Their underwriter, Hanover Insurance Company, located in Worcester, MA. has an Excellent rating of A. from A.M. Best Company, an organization rating insurance companies based on operating performance and financial strength.

Each year we evaluate the most cost effective way to fund computer repairs. This year we have selected the Worth Ave. Group as an Insurance provider for the school-leased student Chromebooks. We have selected this coverage to facilitate anticipated repairs to computers and chargers. This year's Maintenance Fee offers our families full coverage on Chromebook repairs, theft and accidental damage.

This coverage protects your student's device against cracked screens, liquid spills, theft, vandalism, fire, flood, other natural disasters and common computer repairs, as listed in the table below. Charger repair is also covered, as is replacement if stolen. If a Chromebook is lost, the replacement cost is approximately \$250.

Steps for Repairs

When a Chromebook needs to be repaired, the student should take the following steps:

- All claims should be reported to the SBRHS IT Department immediately. **DO NOT TRY TO FIX THE DEVICE YOURSELF.**
- Damaged Chromebooks that cannot be repaired in-house will be shipped to Worth Ave. Group with an anticipated turn around of 10 business days.
- In the case of damage or theft, SBRHS will make a loaner Chromebook available for student use. There are a limited number of loaner Chromebooks. Loaners are dispersed on a first come, first serve basis and one may not be available at all times. The student is responsible for negligent damage incurred on the loaner Chromebook.
- In the event of a theft, you must report the incident to a law enforcement agency immediately and no later than 3 days after the theft. A Police Report must be submitted with your claim. Filing a false Police Report is a felony under law.